

Words Matter (Legal Lunchbox™ Series)



ORIGINAL PROGRAM DATE

June 24, 2025

AVAILABLE MEDIA TYPES

Video & Audio MP3

REPORTING YOUR CREDIT

This on-demand seminar was originally presented as a live webcast on June 24, 2025, in Seattle, WA. If you attended the live webcast and reported CLE credits, you cannot also report credits from watching or listening to this recording if repeated within your three year reporting period.

DESCRIPTION

Words are the bridges that connect us, shaping understanding, trust, and meaningful relationships. In this engaging presentation, Melissa explores how small, intentional shifts in language can transform professional interactions, investigations, and everyday exchanges.

Discover how subtle changes in language can create genuine connections and foster deeper understanding.

- The neuroscience behind the words we choose and why it matters in high-stakes conversations
- Techniques for building trust and rapport
- Apply small language shifts to improve connections, one word at a time

PRESENTERS

Melissa Muir - Melissa Muir Consulting, Shoreline, WA

Judge Art Wang (Ret.) - Court of Appeals Division II, Tacoma, WA (moderator)